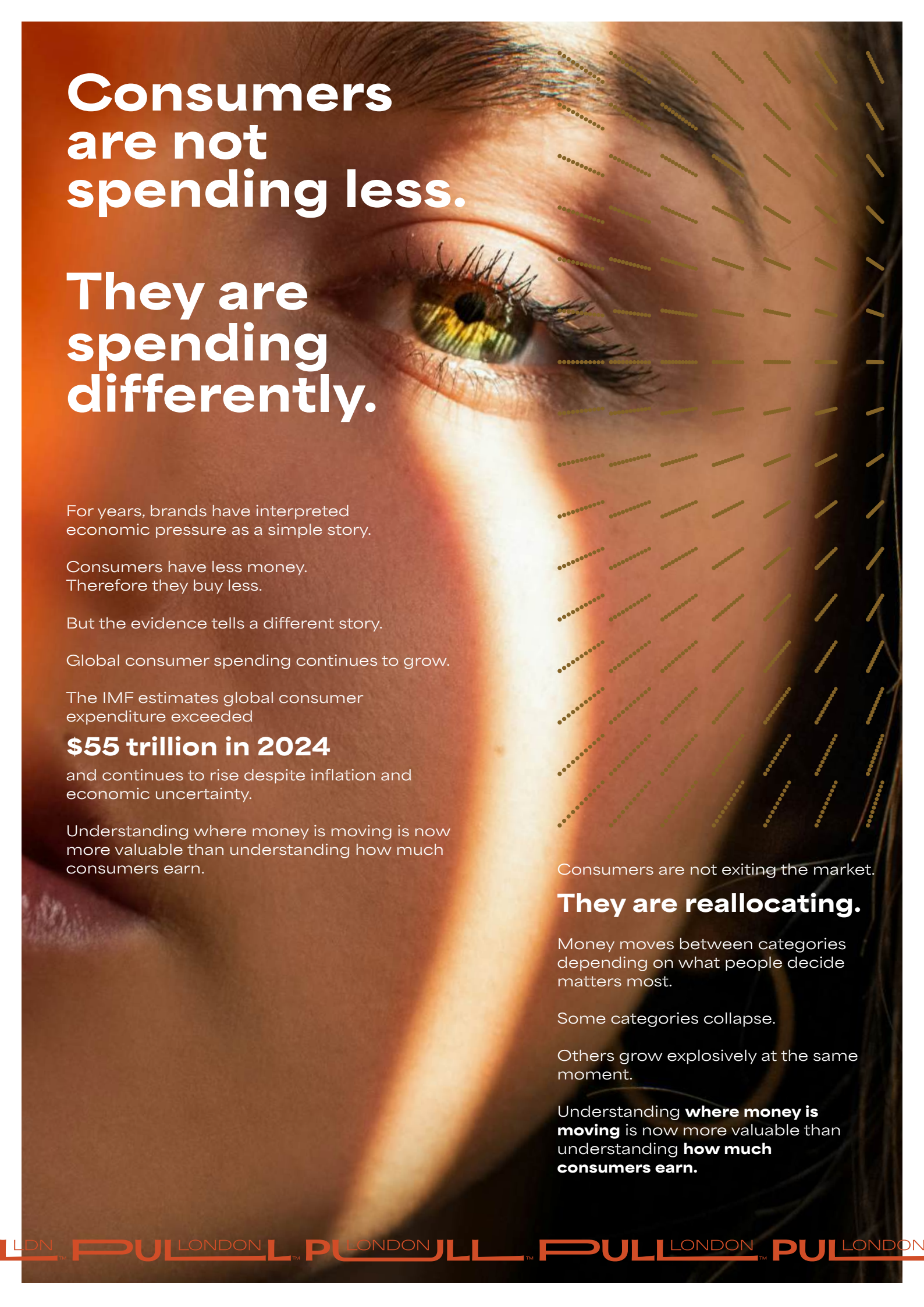




The Reallocation Economy

FULL LONDON **L**™



Consumers are not spending less.

They are spending differently.

For years, brands have interpreted economic pressure as a simple story.

Consumers have less money.
Therefore they buy less.

But the evidence tells a different story.

Global consumer spending continues to grow.

The IMF estimates global consumer expenditure exceeded

\$55 trillion in 2024

and continues to rise despite inflation and economic uncertainty.

Understanding where money is moving is now more valuable than understanding how much consumers earn.

Consumers are not exiting the market.

They are reallocating.

Money moves between categories depending on what people decide matters most.

Some categories collapse.

Others grow explosively at the same moment.

Understanding **where money is moving** is now more valuable than understanding **how much consumers earn**.

**They are
reallocating it.**



The reallocation principle

When financial pressure increases, three behaviours consistently emerge.

- **Consumers cut what feels unnecessary.**
- **They trade down where quality is invisible.**
- **They trade up where identity, performance or pleasure is visible.**

This pattern appears across almost every developed market.

The result is not reduced spending.

It is redistributed spending.

The smart spending shift

Inflation has not made consumers stop buying.

It has made them **more deliberate buyers.**

Consumers increasingly want to avoid purchases that feel wasteful or pointless.

They want purchases that feel intelligent.

They want to buy **smart, not simply buy more.**

A global Deloitte Consumer Signals study (2024) found:



63% of consumers say they think harder about purchases than they did five years ago



58 percent say they prefer buying fewer but better products

Consumers are not abandoning consumption.

They are upgrading decision making.

The Rolex and no deodorant effect

One of the most striking consequences of reallocation is how comfortable consumers are making extreme trade offs.

A consumer may:

Wear a £10,000 Rolex
Buy supermarket clothing
Drive an older car

Another consumer may:

Own very few luxury goods
Spend heavily on fitness,
wellness and organic food

Another might:

Wear basic clothing
Spend £4,000 on a road bike

These choices are not irrational.

They are prioritisation.

Consumers protect spending where it delivers the most identity, satisfaction or performance.

Everything else becomes negotiable.

PULL LONDON™

Experience categories

- Travel
- Dining
- Events

Global travel spending surpassed **pre pandemic levels in 2023**, reaching over **\$1.5 trillion**, according to the World Travel and Tourism Council.

Consumers consistently prioritise experiences over goods.

Convenience categories

- Subscriptions
- Delivery
- Digital services

The subscription economy has grown more than **400 percent in the past decade**, according to Zuora.

Consumers increasingly pay for time saving services.

Examples include:

Despite inflation, luxury demand remained strong.

Growth continues to outpace many traditional consumer sectors.

Consumers consistently prioritise experiences over goods.

Consumers increasingly pay for time saving services.

Categories losing the reallocation

At the same time, spending declines in categories perceived as replaceable.

Consumers increasingly ask a simple question.

“Does anyone notice this?”

If the answer is no, spending becomes vulnerable.

Categories under pressure often include:

Commodity groceries
Household staples
Low differentiation retail
Basic packaged goods

In these markets consumers aggressively trade down.

Private label products have grown rapidly across Europe.



According to **NielsenIQ**, private label market share in many European grocery sectors now exceeds **40 percent**.

The visibility rule

Spending rises where consumption is visible.

It falls where consumption is invisible.

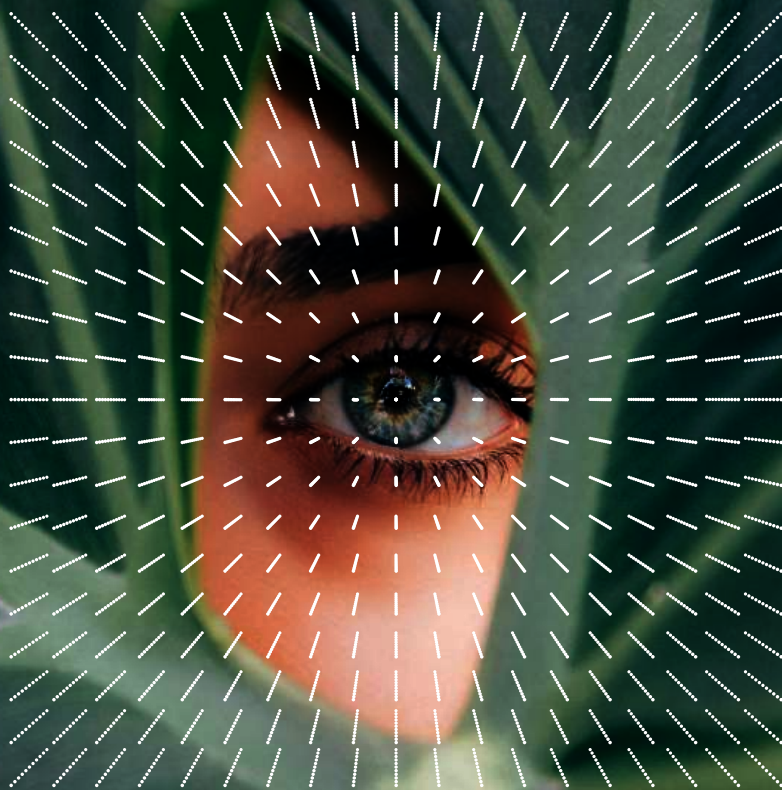
Consumers happily spend on:

Fashion
Restaurants
Travel
Fitness

Consumers aggressively economise on:

Cleaning products
Basic groceries
Utilities
Commodity goods

Visibility drives perceived value.



The identity premium

The strongest driver of reallocation is identity.

Consumers protect purchases that reinforce how they see themselves.

A runner protects running shoes.

A cyclist protects their bike.

A skincare enthusiast protects skincare.

A traveller protects experiences.

Identity spending proves remarkably resilient during economic pressure.

The social media amplifier

Digital culture has accelerated this behaviour.

Social platforms reward visible consumption.

Experiences, fashion and transformation become shareable moments.

According to **Meta consumer trend analysis**, over 60 percent of Gen Z consumers say social media influences their spending decisions.

Spending shifts toward purchases that can be seen and shared.



The polarisation effect

Reallocation creates polarised markets.

The middle becomes fragile.

Markets split between:

- **Premium brands worth paying for.**
- **Value brands cheap enough to justify.**
- **Brands stuck in the middle struggle.**

This pattern is visible in:

Fashion
Automotive
Beauty
Electronics
Food retail

Premium brands justify price.

Value brands justify efficiency.

The middle often struggles to explain itself.

Case studies of reallocation

COS



COS

COS proved that accessible fashion could feel premium through design restraint and brand clarity.

By elevating design language, COS captured consumers trading up from fast fashion while remaining accessible.



e.l.f. Beauty

e.l.f. demonstrated that affordability does not have to feel cheap.

Strong branding, cultural relevance and social media presence allowed the brand to grow rapidly while remaining accessible.



The Ordinary

The Ordinary transformed skincare by offering transparent formulations at radically accessible prices.

Consumers perceived intelligence and honesty.

The result was explosive growth and industry disruption.

The strategic question for brands

The key question is no longer simply:

How do we increase demand?

The real question is:

Why would consumers protect spending in our category?

Brands must answer three questions.

Does the purchase express identity?

Is the outcome visible or meaningful?

Does it deliver emotional reward?

If the answer is no, the category becomes vulnerable to price competition.

Strategic Responses

Brands facing reallocation pressure typically have three choices.

Become a protected category

Increase emotional value and identity relevance

Become the value leader

Win through operational excellence and price leadership.

Redefine the category

Reframe the product into a more meaningful space.

Coffee becomes experience.

Shoes become performance technology.

Skincare becomes wellness.

The Strategic Opportunity

Reallocation creates disruption.

But disruption creates opportunity.

Brands that understand where money is moving can grow rapidly while competitors shrink.

The winners are rarely those with the largest budgets.

**They are the ones
who understand
what consumers
refuse to give up.**

They are reallocating.

PULLNED™ LONDON **PULLNED™** LONDON **PULLNED™** LONDON **PULLNED™** LONDON

	Visible Outcome	Invisible Outcome
High Identity Value	Protected Spend	Selective Spend
Low Identity Value	Occasional Spend	Cut or Trade Down

Protected Spend

Examples:
Luxury watches
Fashion
Fitness
Beauty
Travel

Consumers still spend, but become highly discerning.

Examples:
Technology
Home upgrades
Furniture
Health products
Fragrance

Purchased less often or delayed.

Examples:
Electronics upgrades
Mid range fashion
Lifestyle accessories

Price pressure dominates.

Examples:
Cleaning products
Basic groceries
Household commodities

**Everything else
competes for
what remains.**

Three forces driving reallocation

Inflation

Higher prices force consumers to question habitual purchases.

According to OECD consumer research, over 60 percent of consumers now actively review discretionary spending categories.

Digital visibility

Social media amplifies visible consumption.

Purchases become signals.

Status, experience and transformation become more valuable than basic ownership.

Value intelligence

Consumers now have near perfect information.

Price comparison tools

Product reviews

Influencers

Reddit and forums

Poor value is exposed instantly

**Market
evidence**

PULTELL LONDON

Luxury has outperformed many mid market categories.

Consumers trade down aggressively in invisible categories.

Experiences outperform
many physical goods sectors.

Brands should stress test themselves against three questions.

Would consumers feel proud owning it?

If the answer to all three is unclear, the category is vulnerable.

Strategic moves brands are making

Successful brands are responding in three ways.

Premiumisation

Increase emotional meaning and perceived value.

Example

COS elevating accessible fashion through design and restraint.

Radical Value

Deliver strong performance at dramatically lower cost.

Example

The Ordinary simplifying skincare with transparent pricing.

Category Reinvention

Reframe the product entirely.

Example

Running shoes repositioned as performance technology rather than footwear.

The key strategic insight

Consumers are **not** becoming less aspirational.

They are becoming **more selective.**

They want **fewer purchases that matter more.**

They want to **buy smart rather than simply buy more.**

The brands that succeed will not be those that ask consumers to spend more.

They will be the brands that convince consumers:

This is worth protecting



Summary

Consumers are not spending less.

They are reallocating.

Money flows toward purchases that deliver identity, visibility or emotional reward.

Everything else becomes negotiable.

Brands must either become **protected spending or undeniable value.**

The middle is disappearing.

PULL LONDON LLL™